



Please review the following changes to our check-in process.

When you arrive at our facility, you will call to let us know you are in the parking lot.

Southside (1000 19th St South): Call **205-918-1270**

Children's Hospital (1600 7th Ave South, Suite 412): Call **205-638-9778**

Grandview (3686 Grandview Pkwy, Suite 100): Call **205-848-5739**

Please wait in your car until we have space available for you in the building.

You will receive a text message advising you to enter. No guests will be allowed to accompany the patient except when absolutely necessary. In those instances, only one guest will be allowed. All others will be asked to wait in the car.

A face covering will be required to enter the building for anyone age 3 and over.

If you do not have one, you may purchase one from us for \$2.00, as long as supplies are available.

You will be screened by temperature check before proceeding to your appointment.

Anyone who does not meet pre-screening criteria will not be allowed to enter.

If you answer yes to either of the following questions, please call to reschedule:

Do you (or the patient) have a sore throat, fever, fatigue, loss of smell or other respiratory symptoms?

Have you (or the patient) been in the presence of someone known to have COVID-19 in the last two weeks?

You will receive a link for pre-registration via email and text. Completion of pre-registration will save time on the day of the appointment. Please bring your insurance card, photo ID, and copayment with you. Please check-in at the kiosk at the Southside and Children's Hospital locations to note your arrival and have a seat in the waiting room until a technician calls you back.

We appreciate your assistance as we strive to keep everyone safe. If you need to cancel or reschedule this appointment, please call our office at 205-930-0700.

Thank you,

Alabama Ophthalmology Associates